

2018 Madison Knitters' Guild Sale
Monday, December 10

Instructions for Restockers/Troubleshooters

Sale coordinators: Erin Weber and Brenna Weber

Thank you for volunteering to help keep the sale tables stocked and neat and to help with the smooth flow of shoppers.

Please check in with Erin or Brenna when you arrive for your first shift.

The categories are somewhat different this year: 1) Bulky/Super bulky, 2) Worsted/Aran, 3) DK/Sport, 4) Lace/Sock/Fingering, 5) Novelty, 6) Gourmet.

Some tables may have additional boxes of yarn underneath. Just keep pulling out "new" yarn as there is space on the table(s). As you empty a box, turn it upside down.

Troubleshooting: A shopper might pick up a ball of bulky yarn, decide later to get a lace weight in the same color and leave the bulky on the lace table. As you see misplaced balls/bags/skeins, return them to the appropriate table.

Some of the questions you get will likely be about pricing—"why is this bag more than that which seems similar ?" The basic answer is that we tried to price according to the quality and quantity of the yarn. Politely remind them that they are getting a great deal and the money goes to a good cause. Questions about pricing can also be referred to the people at the adding tables who will have the pricing list. However, most questions will be for directions (such as, "Where do I pay?", "Where is the bulky yarn?") so you'll want to check out the sale layout.

Shutting down at 6:30 and at the end of break: Coordinate with the adders and cashiers. At 6:00 and 6:15, announce that sales will stop at 6:30. If there's a line at the cashier table, someone can go along the line and take the slips and exact cash or checks. Only those who need change would continue to wait in line. Repeat this process toward the end of break.

There's no shopping before 5:00. Shopping is open 5-6:30 and during break.